

Recommendation:

That the report C.A.O.-2026-15, dated May 19, 2026, regarding the Development Services – Service Delivery Review Update No. 3 be received for information.

Overview:

Triton has made the following progress on the SDR:

1. Background Report was posted on the Township Website May 6, 2026
2. Slide Presentation for Open Forum posted on the Township Website May 6, 2026
3. 30 questionnaires were received and summarized in Background Report
4. 26 in-person or remote interviews were conducted with Stakeholder groups, Cottage Associations, Council, staff, and members of the public
5. An Open Forum was held on May 7, 2026 from 6:00 p.m. to 8:00 p.m. in the Council Chambers

Triton is satisfied with the public input received to date via 30 questionnaires, 26 interviews, and several direct emails. Information is being compiled and will be provided in summary form in the next report draft. The consultant will not be conducting further interviews at this time, and questionnaire submission process has been closed.

The fee comparison from adjacent municipalities is underway and thus has not been reported in the Background Report. Several municipalities have reported fee studies are pending. Triton will include the interview summary and fee comparison in the next draft of the Background Study to be posted on the Township website before the end of May.

Ongoing Implementation and project milestones:

Timing on the four phases is adjusted as follows:

1. Completed Background Report and Presentation posted to the website on May 6, 2026
2. Public Engagement: First Public Open Forum was held on May 7, 2026
3. Draft Analysis and presentation tentatively scheduled for the regular Council meeting to be held on June 16, 2026
4. Final Report to Council will be delivered at the August 5th, 2026 Council meeting.

Conclusion:

The project continues to be on schedule and on budget. Community engagement has been extensive with the number of interviews beyond that provided for in the Request for Proposal.

Financial Impact:

There is no financial impact as a result of this report.

Township of Douro-Dummer Strategic Plan 2023-2027



Service Modernization and Innovation

Modernizing, refining and innovating services for residents is essential to effectively meet the needs of our community, enhance our operational efficiency, and ensure we remain adaptable in a rapidly changing world.



Business Attraction, Expansion, and Retention

Business attraction, expansion, and retention is vital for the economic health and sustainability of our Township, such as job creation, tax revenue, investing in innovation, maintaining our quality of life, and supporting community stability.



Infrastructure Renewal

Infrastructure renewal is a critical investment for our Township as it will ensure our adherence to health and safety, economic development, investment attraction, environmental sustainability, quality of life, public confidence, and regional competitiveness.

Report Approval Details

Document Title:	Development Services - SDR Update 3 - C.A.O.-2026-15.docx
Attachments:	
Final Approval Date:	May 14, 2026

This report and all of its attachments were approved and signed as outlined below:

Martina Chait-Hartwig

Todd Davis